2013-08-26 - Offline Application Disabled

What Is Happening

The Courseload Offline Application, which allows you to download course content to read and take notes on while offline, is being temporarily disabled.

What Is the Cause

The Courseload Offline Application is a browser-based application that runs within Google Chrome. During the months of June and July, Chrome 28 was released. This release introduced a defect in the way that applications like the Courseload Offline Application store information locally on your computer.

Previously, Courseload could store an unlimited amount of information and was not affected by other applications. Now that the defect has been introduced, all information stored on your computer may be lost if more than 330MB are stored in the local application cache. The 330MB total includes not only data from the Courseload Offline Application, but also many other applications that use the local application cache, a popular technique to make web applications available while offline.

The effect of this defect is that Courseload's Offline Application can no longer ensure that your content, notes, and analytics will be retained while offline: notes taken while offline could be lost, pages read while offline might not be recorded, and content checked out for offline use could just disappear from your computer.

How Does this Affect You

Rather than risk losing your offline data, Courseload has disabled the Offline Application as of Monday, August 26, 2013. After this date, you will no longer see a **Checkout** button below the course content that allowed you to use the Offline Application. Users who currently have content checked out below the 330MB size noted above will be able to check content back in, but they will not be able to take them offline again.

Please be assured this does not impact the ability to use the online Courseload application.

Who Is Affected

All Courseload users will be unable to use the Courseload Offline App.

When Will this be Fixed

The timeline for reintroducing the Offline Application is not yet known. Courseload has alerted the Chromium development team and they are aware of the issue, but there is no estimate on a fix. Additionally, Courseload continues to investigate alternatives and will communicate plans when they become available.